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## ABOUT PRESSACADEMIA PROCEDIA

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*Suat Teker, Isik University*  
*Dilek Teker, Isik University*

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### 9<sup>th</sup> GLOBAL BUSINESS RESEARCH CONGRESS (GBRC-2023)

*GBRC-2023 is an international congress hosted by Istanbul Commerce University.*

*GBRC-2023 had participants from 9 different countries, namely; United States of America, Jordan, Canada, Dubai, Romania, China, Nigeria, Indonesia and Turkiye.*

*Hence, GBRC-2023 is defined an "International Congress" qualified by the Higher Education Council of Turkey.*

#### CONGRESS CO-PRESIDENTS

Prof. Suat Teker, Isik University

Assoc. Prof. Ayben Koy, Istanbul Commerce University

#### ORGANIZATION COMMITTEE

Prof. Thomas Gillpatrick, Portland State University

Prof. Elcin Alp, Istanbul Commerce University

Prof. Ghassan Omet, University of Jordan

Prof. Dilek Teker, Isik University

### 9<sup>th</sup> GLOBAL BUSINESS RESEARCH CONGRESS | June 15, 2023 | ISTANBUL

#### CONGRESS PROGRAM

**9<sup>th</sup> Global Business Research Congress (GBRC-2023) hosted by Istanbul Ticaret University has participants from 9 different countries, namely; United States of America, Jordan, Canada, Dubai, Romania, China, Nigeria, Indonesia and Turkiye. Hence, GBRC-2023 is defined an "International Congress" qualified by the Higher Education Council of Turkey.**

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**ROOM - 1:** <https://us02web.zoom.us/j/85731940751?pwd=RXV0cUpYbGhJNkp4Q1dVTzVBSjlXZz09>

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**ROOM - 3:** <https://ticaret-edu-tr.zoom.us/j/87183318091?pwd=TkJhemRNOWZiU2xwLzZHY2tXaURtdz09>

#### OPENING SPEECHES | SESSION 1.1. | ROOM 1 | June 15, 2023, Thursday

10.00-10.10	Assoc. Prof. Ayben Koy, Welcome Speech by the Congress Co-President
10.10-10.20	Prof. Suat Teker, Welcome Speech by the Congress Co-President
10.20-10.30	Prof. Omer Torlak, Rector, Istanbul Ticaret University
10.30-10.50	<b>Keynote Speaker - I:</b> Prof. Tom Gillpatrick, Portland State University, USA <i>"Building Global Resilience in a Polycrises World"</i>
10.50-11.00	<b>Keynote Speaker - II:</b> Prof. Rommel Sergio, Canadian University Dubai <i>"Introspecting the International Working Environment: Trends and Prospects"</i>

PARALEL SESSIONS			
	SESSION 2.1   ROOM 1	SESSION 2.2   ROOM 2	SESSION 2.3   ROOM 3
11.00 - 13.00	<b>Chair: Vahit Ferhan Benli</b>	<b>Chair: Evrim Develi</b>	<b>Chair: Beliz Ulgen</b>
11.00 - 11.15	Critical success factors for cybersecurity just technical? Exploring the role of human factors in cybersecurity management	Financial reporting timeliness: a scope review of current literature	Determination of new flight route with DEA method in airline management
	Cenk Aksoy, McGill University	Gokhan Ozer, Gebze Technical University Abdullah Kursat Merter, Gebze Technical University	Ali Akbaba, Turkish Airlines
		Yavuz Selim Balcioglu, Gebze Technical University	
11.15 - 11.30	Antecedents and consequences of sustainability performance in tourism firms	Economic indicators used in the diagnostic analysis of multinational companies - case study for companies in the oil and banking field	A literature review on social media in financeA literature review on social media in finance
	Humeyra Dogru Dastan, Dokuz Eylul University	Schiop Roxana Daliana, West University Timisoara, Romania Mircea Mihaela Joly, West University Timisoara, Romania	Gaye Ferah, Baskent University Selay Igaz Sumur, Baskent University
11.30 - 11.45	Gender equality and empowerment for companies: an exploratory case from Turkey to achieve United Nation's sustainability goal	Satisfaction of higher education students with Blackboard learning system during Covid-19	The impacts of central bank monetary policies on the financial performance of commercial banks
	Sena Donmez, Isik University	Yasser Abdullah Alyadumi, Isik University	Cansel Nuray Aksoy, Istanbul Ticaret University
	Asli Tuncay Celikel, Isik University	Pinar Falciooglu, Isik University	
11.45 - 12.00	Investigating value creation and competitive advantage of digital ecosystems: next-generation collaboration and big data environment	Digital human resources marketing in 5-star hotels	Modelling for fuel policy in low visibility operations in airline operations management
	Cenk Aksoy, McGill University	Gokhan Akel, Antalya Belek University	Ali Akbaba, Turkish Airlines
12.00 - 12.15	Does public debt impede financial development in Jordan? Some macro and micro analyses	Determining the optimal number of board members: implementation of artificial neural networksDetermining the optimal number of board members: implementation of artificial neural networks	Digital era for universities: soon or far
	Ghassan Omet, University of Jordan	Gokhan Ozer, Gebze Technical University Yavuz Selim Balcioglu, Gebze Technical University	Ali Eskinat, Isik University Suat Teker, Isik University
		Abdullah Kursat Merter, Gebze Technical University	
12.15 - 12.30	Elaborating ESG criteria in investments	Social sustainability via digital financial inclusion in the banking industry	Understanding experiment-based social entrepreneurship literature
	Meryem Koukili, Istanbul Ticaret University	Gulbeyaz Calis, Istinye University	Nurgul Keles Taysir, Istanbul Ticaret University
	Vahit Ferhan Benli, Istanbul Ticaret University	Alpaslan Kelleci, Istinye University	
12.30 - 12.45	Zero waste and consumers: a thematic analysis of reddit r/zero waste community posts	Unraveling the great resignation: a comprehensive literature review on the workforce exodus phenomenon	Financial inclusion for selected OECD countries
	Fatih Pinarbası, Istanbul Medipol University	Yavuz Selim Balcioglu, Gebze Technical University Melike Artar, Gebze Technical University	Suat Teker, Isik University Dilek Teker, Isik University
			Halit Guzelsoy, Isik University
12.45 - 13.00	Initial public offerings effects on volatility in US	Generative AI in electricity distribution: a qualitative exploration	Travelling with pets... or not
	Abdirahman N. O. Ahmed, Istanbul Ticaret University	Ezgi Avci, TED University	Burcu Selin Yilmaz, Dokuz Eylul University
	Ayben Koy, Istanbul Ticaret University		
13.00 - 14.30	<b>Chair: Bura Sabiha Kelek</b>	<b>Chair: Hicabi Ersoy</b>	<b>Chair: Recep Bildik</b>
	The impact of seasonal affective disorder on green cryptocurrencies	A study on middle-class married female teleworkers: the effect of work-life conflict on job satisfaction	Investor behavior and risk perception: an analysis for Turkish market
	Zeliha Can Ergun, Adnan Menderes University	Yavuz Selim Balcioglu, Gebze Technical University Melike Artar, Gebze Technical University	Dilek Teker, Isik University Suat Teker, Isik University
13.15 - 13.30	Do we need a freezone for healthcare in Türkiye to become a global brand in health	Phenomenon of intimidation and workplace bullying and its impact on worker productivity: Egyptian perspective	The impact of the 2023 Kahramanmaraş earthquake on BIST 100 and BIST bank index: evidence from Toda-Yamamoto causality test
	Cemal Yilmaz, Istanbul Gedik University	Emaad Muhamna, Uludag University	Arif Cilek, Giresun University Mustafa Ergun, Giresun University
13.30 - 13.45	The effect of authentic leadership on innovative work behavior, psychological empowerment and work engagement: a research in banking sector	Increase in prices of staples in the month of Ramadan in the perspective of Islamic economic philosophy	ESG ratings and the investor decision-making process: a comparative analysis of rating agencies' data and its effect on financial performance
	Leith Saad, Istanbul Okan University	A'inin Ni'mah, State Islamic Univ. K.H. A. Wahid	Miray Tabur, Istanbul Ticaret University
	Beynaz Uysal, Istanbul Okan University	Dina Irfina, State Islamic Univ. K.H. Abdurrahman Wahid Aprillita Wijiasi, State Islamic Univ. K.H. A. Wahid M. Sultan Mubarok, State Islamic Univ. K.H. A. Wahid	
13.45 - 14.00	Understanding consumer confidence evolution in response to adverse shocks and how marketing contribute to business's success in economic downturns	Evaluation of the sustainability of party logistics service providers with failure modes and effects analysis method: its application in a company	A comparative study of capitalism: max weber and Milton Friedman
	Xitong Liu, Shenzhen College of Int. Education, China	Aysenur Erdil, Istanbul Medeniyet University	Ertugrul Gokcekuyu, Anadolu University
14.00 - 14.15	An adventure tourism story in the branding process: hot air balloon management successes in Cappadocia	Failures prevention methods for sustainability of production - failure modes and effect analysis in a business: a case study	Geopolitical risk is a trigger for energy inflation in the European Economic Area: evidence from panel time-varying regression
	Bura Sabiha Kelek, Istanbul Ticaret University	Aysenur Erdil, Istanbul Medeniyet University Hikmet Erbiyik, Istanbul Medeniyet University	Godwin Olasehinde-Williams, Istanbul Ticaret University Ifedola Olanipekun, Adeyemi College of Education, Nigeria
			Ojonugwa Usman, Istanbul Ticaret University
14.15 - 14.30	A bibliometric analysis of sports marketing research in communication	Online banking system and the future of e-finance: Egyptian perspective	Future of the GIG economy
	Fatih Celik, Trabzon University	Emaad Muhamna, Uludag University	Mustafa Abdurrahman Tug, Istanbul Ticaret University
	Blend Ibrahim, Istanbul Ticaret University	Pinar Basar, Istanbul Ticaret University	

14.30 - 16.00	SESSION 4.1   ROOM 1	SESSION 4.2   ROOM 2	SESSION 4.2   ROOM 3
	<b>Chair:</b> Elçin Aykac Alp	<b>Chair:</b> Osman Bayraktar	<b>Chair:</b> Gökhan Isil
14.30 - 14.45	Alternative finance technique in the logistics sector: blockchain - Lojistik sektöründe alternatif bir finansman tekniği: blokzinciri	Evaluation of municipalities provided waste services in Turkey with cluster analysis - Türkiye'de atık hizmeti verilen belediyelerin kümeleme analizi ile sınıflandırılması	Impacts of digitalization in industry on environmental sustainability - Endüstride dijitalleşmenin çevresel sürdürülebilirliğe etkileri
	Evren Bolgun, Beykoz University	Duygu Tunali, Anadolu University	Ela Sibel Bayrak Meydanoglu, Turkish-German University Omer Hurmacı, Turkish-German University
14.45 - 15.00	The effects of self-efficacy and optimism on perceived employability - Öz-yeterlilik ve iyimserlik algılanabilirlik üzerindeki etkileri	Decision criteria for the software to be used in the logistics industry: bibliometric analysis - Lojistik sektöründe kullanılacak yazılıma karar verme kriterleri: bibliometrik analiz	The importance of independent audit and ethics in prevention of risk in businesses - İşletmelerde riskin önlenmesinde bağımsız denetim ve etik kuralların önemi
	Yaprak Kalafatoglu, Marmara University	Bukra Doganer Duman, Istanbul University Mehmet Adak, İstanbul University	Osman Yilmazcan, İstanbul Gedik University
15.00 - 15.15	Green marketing practices in environmental sustainability in the context of environmental sustainability: case study of eco-friendly cleaning firm - Çevresel sürdürülebilirlik bağlamında yeşil pazarlama uygulamaları: çevre dostu bir temizlik firmasının örnek olayları incelenmesi	Determining the factors affecting the investment and survival success of startups: An empirical findings on the Turkish startup ecosystem - Startupların yatırım ve hayatı kalma başarısını etkileyen faktörlerin belirlenmesi: Türk startup ekosistemine ilişkin empirik bir bulgular	The effects of the Covid-19 pandemic on foreign trade in immunological products: an evaluation - Covid-19 Salgınının bağışıklık ürünlerini dış ticareti üzerindeki etkileri: bir değerlendirme
	Selahattin Semih Karakurum, Ege University	Burak Arzova, Marmara University Bertac Sakir Sahin, Yildiz Technical University	Mine Uzumcuoglu, KTO Karatay University Gokce Bahar Gurbuzer, KTO Karatay University
15.15 - 15.30	Innovative business behavior and personal features: an application in the health sector - Yenilikçi iş davranışları ve kişilik özellikleri: sağlık sektöründe bir uygulama	Antecedents and consequences of perceived value in mobile grocery shopping - Mobil market alışverişlerinde algılanan değerin öncülleri ve sonuçları	An application on environmental performance of retail trading and food manufacturing companies within the framework of sustainability reporting - sürdürülebilirlik raporlamaları çerçevesinde parekende ticaret ve gıda imalatı yapan şirketlerin çevresel performansları üzerine bir uygulama
	Ilknur Sayan, Kent University Hatiye Mutlu, Beykent University	Gorkem Erdogan, Ankara Science University	Ayse Korkmaz, İstanbul University Ebru Demirci, İstanbul University
15.30 - 15.45	Unequal exchange relations in Turkey's foreign trade - Türkiye'nin dış ticaretinde eşitsiz mübadele ilişkileri	The intermediate role of job commitment in the effect of flexible human resources management on job performance: a research in the accommodation industry - Esnek insan kaynakları yönetiminin görev performansına etkisi: otel adamlarının aracılık rolü: konaklama sektöründe bir araştırma	The mediating effect of brand likeability on the relationship between brand image and conspicuous consumption - Marka形象 ve gösterişçi tüketim arasındaki ilişkide marka beğeniliğinin aracı etkisi
	Bulent Hoca, Piri Reis University Elcin Alp, İstanbul Ticaret University	Lale Tuzuner, İstanbul University Osman Bayraktar, İstanbul Ticaret University Burcak Sari, İstanbul Ticaret University	Cuneyd Ikbal Sarıoglu, Kocaeli University
15.45 - 16.00	An applied perspective to education and learning methods and its effect on entrepreneurship: tuyo project - Eğitim ve öğrenme metodlarına uygulamalı bir bakış ve girişimcilik coskusuna etkisi: tuyo projesi	Environmental, social and governance (ESG) related processes and internal control - Çevresel, sosyal ve yönetim (ÇYS) ilişkili süreçler ve iç kontrol	Design of economic intelligence and comparative static analysis in advanced and emerging market economies - Gelişmiş ve yükselen piyasalar ekonomilerinde ekonomik istihbaratın tasarımları mukayeseli statik analiz
	Enes Erarslan, İstanbul Ticaret University Sabri Oz, İstanbul Ticaret University	Sezen Uludag, Anadolu University	Nazim Ekren, İstanbul Ticaret University Muhammed Ali Cinar, İstanbul Ticaret University
16.00 - 17.30	SESSION 5.1   ROOM 1	SESSION 5.2   ROOM 2	SESSION 5.2   ROOM 3
	<b>Chair:</b> Sabri Oz	<b>Chair:</b> Ayben Koy	<b>Chair:</b> Hasan Huseyin Yildirim
16.00 - 16.15	The effect of macro environmental elements on sales, marketing and export in the natural stone (marble) sector in Turkey - Türkiye doğal taş (mermer) sektöründe makro çevre öğelerinin satış, pazarlama ve ihracatı etkisi	Effect of working capital management on firm performance - İşletme sermayesi yönetiminin firma performansına etkisi	Artificial intelligence applications in e-export: Türkiye analysis - E-ihracatta yapay zeka uygulamaları: Türkiye analizi
	Salih Ceren Yıldırım, Burdur Mehmet Akif Ersoy University Tulay Ozkan, Burdur Mehmet Akif Ersoy University	Hasan Kargin, Yildiz Technical University Selcuk Alp, Yildiz Technical University	Koray Barut, İstanbul Ticaret University
16.15 - 16.30	Technology transfer and foreign direct investments: bibliometric analysis - Teknoloji transferi ve doğrudan yabancı yatırımlar: bibliometrik analiz	Macroeconomic effects of global uncertainty in the Turkish economy - Türkiye ekonomisinde küresel belirsizliğin makroekonomik etkileri	Intrusion detection and cyber data sets in terms of cyber security - Siber güvenlik açısından izinsiz veri giriş tespiti ve siber veri setleri
	Sabri Oz, İstanbul Ticaret University Mustafa Fethi Agalar, İstanbul Ticaret University	Cemil Varlik, Ankara Haci Bayram Veli University	Sercan Bayram, İstanbul Ticaret University Ismail Ekmekci, İstanbul Ticaret University
16.30 - 16.45	The importance of public relations in management and organization - Yönetim ve organizasyonda halkla ilişkilerin önemi	Predicting bitcoin process with the LSTM model - LSTM modeli ile bitcoin sürecini tahmin etmek	Evaluation of digitalization within strategic management perspective - Dijitalleşmenin stratejik yönetim perspektifinde değerlendirilmesi
	Sedat Seker, İstanbul Ticaret University	Osman Gazi Polat, İstanbul Ticaret University Ayben Koy, İstanbul Ticaret University	Bahattin Gokhan Topal, İstanbul Ticaret University Egehan Ozkan Alakas, OSTİM Technical University Ayse Atabay, OSTİM Technical University
16.45 - 17.00	The implications of Brexit referendum on the long-run relationship between the euro and pound sterling: Residual augmented least square based evidence - Brexit referandumunun avro ve İngiliz sterlini arasındaki uzun dönem ilişkisi üzerindeki etkileri: Kalıntılarla genişletilmiş en küçük kareler temelli bulgular	Corporate innovation system model implementation: case study - Kurumsal inovasyon sistemi model uygulaması: örnük olay incelenmesi	Examination of the relationship between foreign investors and BIST-100 return index - Yabancı yatırımcı ve BIST-100 getiri endeksi ilişkisinin incelenmesi
	Ahmet Usta, Gebze Technical University Melih Kutlu, Samsun University	Hasret Keles Telseren, Torun Metal Ceyda Ovacı, İstanbul Okan University	Adil Guzel, İstanbul Ticaret University Ferhan Benli, İstanbul Ticaret University
17.00 - 17.15	Examining the concept of professional burnout and the level of professional burnout in terms of demographic variables - Meslekî tükenmişlik kavramı ve meslekî tükenmişlik düzeyinin demografik değişkenler açısından incelenmesi	Comparative analysis of talent management at the level of academic studies - Yetenek yönetimi olgusunun akademik araştırmalar düzeyinde karşılaştırmalı analizi	Challenges in construction industry
	Oguzhan Mehmet Celik, Nisasantasi University	Guzin Kiyik Kicir, Anadolu University	Onur Basar, İstanbul Ticaret University Pinar Basar, İstanbul Ticaret University
17.15 - 17.30	Investigation of Turkey's perspective on science and technology by country with multi variable statistical techniques - Çok değişkenli istatistiksel teknikleri ile Türkiye'nin bilim ve teknolojiye olan bakış açısının ülkemelere göre incelenmesi	Planning of investments made in the transportation sector in Turkey and their impact on the country's economy - Türkiye'de ulaşım sektöründe yapılan yatırımların planlanması ve ülke ekonomisine etkisi	Impact of exchange rate volatility on international trade: evidence from Turkey
	Hazal Sahin, Yildiz Technical University	Eyüp Selman Korten, İstanbul Ticaret University	Zoumana Ouattara, İstanbul Ticaret University

<b>LIST OF PARTICIPANTS   GBRC.2023</b>		
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3	Abdirahman N. O. Ahmed	Istanbul Ticaret University
4	Abdul Rehan Shafiq	Isik University
5	Abdullah Kursat Merter	Gebze Technical University
6	Abdullah Kursat Merter	Gebze Technical University
7	Adil Guzel	Istanbul Ticaret University
8	Ahmad Tarawneh	University of Jordan
9	Ahmet Usta	Gebze Technical University
10	Ali Akbaba	Turkish Airlines
11	Ali Eskinat	Isik University
12	Alpaslan Kelletci	Istinye University
13	Aprilita Wijiasri	State Islamic Univ. K.H. Abdullah Wahid
14	Arif Cilek	Giresun University
15	Asli Tuncay Celikel	Isik University
16	Ayben Koy	Istanbul Ticaret University
17	Ayse Atabey	OSTIM Technical University
18	Ayse Korkmaz	Istanbul University
19	Aysenur Erdil	Istanbul Medeniyet University
20	Bahattin Gokhan Topal	Istanbul Ticaret University
21	Bertac Sakir Sahin	Yildiz Technical University
22	Beynaz Uysal	Istanbul Okan University
23	Blend Ibrahim	Istanbul Ticaret University
24	Bukra Doganer Duman	Istanbul University
25	Bulent Hoca	Piri Reis University
26	Bura Sabiha Kelek	Istanbul Ticaret University
27	Burak Arzova	Marmara University
28	Burcak Sari	Istanbul Ticaret University
29	Burcu Selin Yilmaz	Dokuz Eylul University
30	Cansel Nuray Aksoy	Istanbul Ticaret University
31	Cemal Yilmaz	Istanbul Gedik University
32	Cemil Varlik	Ankara Haci Bayram Veli University
33	Cenk Aksoy	McGill University
34	Ceyda Ovaci	Istanbul Okan University
35	Cuneyd Ikbal Sarioglu	Kocaeli University
36	Dilek Teker	Isik University
37	Dina Irfina	State Islamic Univ. K.H. Abdurrahman Wahid
38	Duygu Tunali	Anadolu University
39	Ebru Demirci	Istanbul University
40	Egehan Ozkan Alakas	OSTIM Technical University

41	Ela Sibel Bayrak Meydanoglu	Turkish-German University
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47	Emre Gok	Bulent Ecevit University
48	Emre Orendil	Isik University
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52	Eser Ozbay	Isik University
53	Esin Demirel	Isik University
54	Esin Demirel	Isik University
55	Esra Aydin	Izmir Democracy University
56	Esra Bulut	Trabzon University
57	Evren Bolgun	Beykoz University
58	Eyup Selman Korten	Istanbul Ticaret University
59	Ezgi Avci	TED University
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61	Fatih Pinarbasi	Istanbul Medipol University
62	Gaye Ferah	Baskent University
63	Ghassan Omet	University of Jordan
64	Godwin Olasehinde-Williams	Istanbul Ticaret University
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67	Gokhan Ozer	Gebze Technical University
68	Gorkem Erdogan	Ankara Science University
69	Gulbeyaz Calis	Istinye University
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71	Halit Guzelsoy	Isik University
72	Hasan Kargin	Yildiz Technical University
73	Hasret Keles Telseren	Torun Metal
74	Hatrice Mutlu	Beykent University
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81	Koray Barut	Istanbul Ticaret University
82	Lale Tuzuner	Istanbul University
83	Leith Saad	Istanbul Okan University
84	Lydia Titouche	Isik University
85	M. Sultan Mubarok	State Islamic Univ. K.H. A. Wahid
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92	Melih Kutlu	Samsun University
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111	Osman Gazi Polat	Istanbul Ticaret University
112	Osman Yilmazcan	Istanbul Gedik University
113	Oya Erdil	Gebze Technical University
114	Pinar Akseki	Pinar Akseki
115	Pinar Basar	Istanbul Ticaret University
116	Pinar Falcioglu	Isik University
117	Pinar Soykut	Isik University
118	Rabia Karakaya Polat	Isik University
119	Rommel Sergio	Canadian University Dubai
120	Sabri Oz	Istanbul Ticaret University
121	Sait Saygin Eyupgiller	Isik University
122	Salih Ceren Yildirim	Burdur Mehmet Akif Ersoy
123	Salih Kayikcioglu	Yurtici Kargo
124	Savas Selahattin Ates	Eskisehir Technical University
125	Savas Simsek	Hakkari Poice Department
126	Schiop Roxana Daliana	West University Timisoara, Romania
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128	Sedat Seker	Istanbul Ticaret University
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